

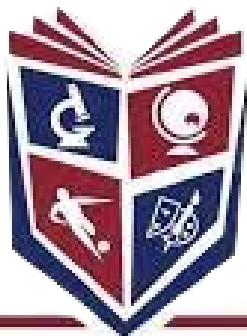
BELLBIRD PARK STATE SECONDARY COLLEGE

SCAN BELOW TO GET TO YOUR 2024 RESOURCE LISTS



Order by 30 November 2023

To Get Free Delivery prior to term 1



BELLBIRD PARK
STATE SECONDARY COLLEGE

[Click here](#)



sequel

BOOKS &
STATIONERY

ORDER PLACEMENT

Visit our website, go to the Back-To-School > For Students Menu to "Find Your School". Select your child's year level, choose the required items, and proceed to checkout.

BACK ORDERED ITEMS

From time to time, some items may be temporarily out of stock. If this occurs, we will notify you of the backorder on your tax invoice and deliver the item to you as soon as it becomes available.

CLICK & COLLECT SERVICE

You can place your order online and pick it up at our warehouse (6 Buttonwood Place, Willawong, QLD 4110). During regular business hours 8.30 am to 4.20 pm Mon - Fri. See our website for seasonal trading hours.

DELIVERY

Your order will be delivered within 5-7 working days post-dispatch for a flat fee of \$9.95. During December and January, it may take longer than indicated due to the high volume of parcels received by Australia Post.

BULK DELIVERIES

(DTS) Direct to School: For safe delivery of larger items, such as tissues and copy paper, these items will be sent directly to the school in bulk and will not be packed with your order.

DIGITAL PRODUCTS (EBOOKS, ETC).

When you place your order, our system automatically generates an invoice and sends it to your email address. However, if you have purchased digital eBooks, we will send a secondary invoice with access information and your digital code.

PRODUCT SUBSTITUTION

In the event that an item is unavailable at the time of packing, we may substitute it with a similar item of equal or greater value (This applies only to stationery items and not books). Additionally, we will notify the school so they are aware of the substitution.

CLAIMS

Please check your order upon receipt of your goods. Claims for faulty or missing items will not be recognised after 30 days of the parcel being received. To submit a claim, please open a new dispute via the Resolution Center in the "**My Account**" menu.

REFUNDS

Change of mind within 30 days may incur a 15% administration fee. Please note that to return an item adequate packaging must be ensured. Refund may take up to 10 business days to clear.

TRACKING

After dispatch, you will receive a confirmation email or SMS from us. You will also receive tracking information from Australia Post with updates on your delivery. If you have multiple orders, they may be shipped separately.